

REFUGEE CASEWORK FOR UKRAINIAN REFUGEES IN LONDON

The British Red Cross (BRC) has a newly-established Refugee Support Ukraine Response to provide casework support to refugees from Ukraine who are staying in London to help them to access essential services and integrate in their local communities. This service is free of charge to access, and the service accepts self-referrals and referrals from statutory and community organisations.

The Refugee Support Ukraine Project in London supports refugees from Ukraine who are based in London by:

- ✧ providing general information and casework support to help address their practical and integration needs. This can include, but is not limited to, helping people who are homeless or at risk of homelessness, assistance with school applications, benefit applications, access to ESOL lessons, registering with a GP and setting up a bank account.
- ✧ providing short-term emergency provisions and cash-based assistance to destitute refugees who are waiting for their financial payments from the DWP (such as Universal Credit and Child Benefit), and whenever possible mobile SIMcards.
- ✧ providing emotional support and one-to-one information sessions on the refugee journey to help them understand their rights and entitlements; and referrals for specialist support as needed.
- ✧ referring and signposting them to integration and orientation activities and volunteering opportunities. We receive referrals from people from Ukraine based in London who have arrived under any of the UK Government's Ukraine refugee settlement routes (Homes for Ukraine, Family Scheme, Ukraine Extension Scheme) and who are seeking advice and casework. Our project will complement the support provided locally by other charities, community organisations and statutory organisations.

For referrals to and further information about our project, please contact our main office in London on **0207 704 5670**, or email us at [**ukraineresponselondon@redcross.org.uk**](mailto:ukraineresponselondon@redcross.org.uk)