

Useful contacts

For information and advice about your housing rights:

Shelter

Tel: 0808 800 4444
www.shelter.org.uk

For information about finance options:

Bexley and Greenwich Credit Union

Tel: 020 8855 4340
enquiries@gbcreditunion.com
www.gbcreditunion.com

For assistance with changing your employment circumstances or developing new skills:

Jobcentre Plus Office

Tel: 020 8218 4703
Textphone: 0845 608 8551
www.dwp.gov.uk

Resources Plus

Tel: 020 3045 3800
resourcesplus@bexley.gov.uk
www.bexley.gov.uk

Learning & Enterprise College Bexley

Tel: 020 3045 5176
www.lecb.ac.uk

For information about support available for those receiving benefits

Local Welfare Provision

Tel: 0345 300 6712
Available to people in receipt of certain benefits.

For further support, information and advice:

Bexleyheath Citizens Advice Bureau

Central Library
2 Townley Rd,
Bexleyheath, DA6 7HL
Tel: 01322 517150
Fax: 020 8303 9524
www.citizensadvice.org.uk

Erith Citizens Advice Bureau

50 Pier Road
Erith, DA8 1TA
Tel: 01322 357933
Fax: 01322 357934
Email: advice@erithcab.org.uk

Sidcup Citizens Advice Bureau

Sidcup Library
Hadlow Road
Sidcup, DA14 4AQ
Monday 1.30 - 3.15pm
Tel: 020 8303 5100

For voluntary sector organisations including food banks in Bexley:

Bexley Voluntary Service Council

Crayford Manor House
Mayplace Road East
Crayford
DA1 4HB
Tel: 01322 524682
Email: info@bvsc.co.uk
www.bvsc.co.uk

Bexley Food Bank

Tel: 07932431350
info@bexley.foodbank.org.uk

Bexley Women's Aid

PO Box 25
Bexleyheath, DA7 4BS
Tel: 020 8301 1536
info@bexleywomensaid.org.uk

Bexley Mencap

Tel 020 8303 6336
office@bexleymencap.org.uk
www.bexleymencap.org.uk

Mind in Bexley

Milton House
240A Broadway
Bexleyheath, DA6 8AS
Tel 020 8303 5816
info@mindinbexley.org.uk

If you would like the information in this leaflet in a different format, please call 020 8303 7777 and ask for Communications/Graphics.
The reference to quote is 605685/6.14



Housing concerns?

Help Options Advice



www.bexley.gov.uk/housingsupport
or call 020 8303 7777



Bexley's Housing Support service provides help to residents and landlords with housing concerns.

Housing support may be able to help you if you are:

- In danger of losing your home or have been asked to leave where you are staying
- Worried about unpaid rent and other debts
- Finding it hard to manage your money
- Struggling with the changes to your benefits
- In need of support with finding and moving into your own accommodation
- Moving into a new place and not sure if you'll cope
- Living with friends or family and want to know about your housing options
- Concerned about a tenant and would like further advice

Who is this service for?

Housing Support can help any Bexley resident with a housing issue. We can help you if you are renting privately, live in social housing, own your home or have no fixed abode.

Landlords and Housing Associations

Our service is also for landlords who are leasing properties in the borough. If you are concerned about a tenant, for example if they are experiencing problems similar to those listed, you can contact us on their behalf. This option is available to private and social landlords, letting agents, advice services, voluntary organisations and other agencies who work with tenants.

What can we do?

Our housing support advisers can help with:

- Managing unpaid rent and other debts
- Budgeting household finances
- Advice around benefits, employment and training
- Finding and securing a property
- Advice and support on your current tenancy
- Getting in touch with the right people and services to help you
- Advice for landlords who would like to refer tenants to our services
- Information on housing options for residents with a learning disability or experiencing symptoms of mental health issues

How to contact us

To make an enquiry visit www.bexley.gov.uk/housingsupport or call 020 8303 7777 and ask for Housing Support.

Further advice

- If you have already been made homeless or are threatened with homelessness in the next 28 days then you should call on 020 8303 7777 and ask for the Prevention and Assessment team
- If your query relates to concerns about the quality or safety of your housing please contact Environmental Health at environmentalhealth@bexley.gov.uk or call 020 8303 7777

Benefit changes

The government is making significant changes to the benefits system which may affect your finances and housing situation. If you are affected by the changes and need help, contact Housing Support using the online form on our webpage.

For up to date information on the benefit changes, visit www.bexley.gov.uk/benefitchanges

